



## Diploma in Total Quality Management

*ICS Technologies a group company of International Certification Services established in the year 2003 to serve the Manufacturer and Service sector industry.*

*The goal and mission of ICS is to safeguard life, property and environment through Management System, including sound practices and modern and proven technologies. This is to ensure quality of the products and services for an effort towards happiness, wellness and improved socio-economic std. of the society and nation.*

*ICS Technologies is the provider of education program in Diploma in Total Quality Management through distant learning.*

*ICS Technologies has professional organization with highly qualified and well experienced scientists, engineers, guides / facilitators and tutors to impart and share vast experience in the industries and manufacturing having necessary legislative and regulatory requirement.*

*ICS Technologies operates as a commercial laboratory to perform Testing, Calibration, Third Party Inspection, Survey for onshore and offshore activities, Training activities, to satisfy the need of industry.*

*ICS Technologies is equipped with sophisticated instruments and supported by a group of dedicated, professionally qualified & trained experts to undertake assignments to your satisfaction to keep pace with the rapidly advancing technologies & skill.*

*The laboratory has built-in quality system in line with ISO / IEC - 17025, NABL – 101 & has received a number of recognition, both national & International.*

### Preamble

*Quality provides competitive edge. A number of Indian organizations are practicing Total Quality Management. Some have been recognized nationally and internationally being Winners of Quality Awards.*

*To survive and grow in global markets, organizations will be required to develop customer focus and involve employees to continually improve Quality. Export trade demands better services and world-class products. It requires radical change in our approach. Senior Management can bring about transformation and move towards Quality Excellence by developing their employees in every function.*

*Approach to Quality Excellence requires understanding of basic principles, developing sound policies, setting measurable objectives, intensive training efforts to align people and implementing change.*

## Benefits of Program

### To Individual

- *Additional Qualification, improve employability.*
- *Opportunity for career advancement.*
- *Development of integrated approach to Quality Management*
- *Exposure to modern practices, avoid technological obsolescence.*
- *Contribute to company development through self-development.*

### To Industry

- § *Train personnel without affecting works system of company.*
- § *Train group to form a nucleus and initiate Quality Improvement Program (QIP).*
- § *Develop trained manpower to effect Quality / Productivity Improvement.*
- § *Improve Return on Investment (ROI).*

### Methodology

- *Students are provided course material (text books and handouts).*
- *Contact sessions are conducted for providing guidance and responding to student's difficulties.*
- *The course consists of five Papers & Project work .*
- *Each Examination Paper is of 3 Hours duration and of 100 Marks.*

### Assignments And Project Work

*Students should demonstrate application of principals / concepts learnt in their project work. Selection of a result oriented project. Develop a structured data sheet, Collect relevant data, scrutinize, compile and statistically analyze the data using one or more of the tools and techniques learnt by the student. Report findings, ensure implementation and build proper monitoring and control system towards sustainability.*

*Projects will be graded & students acquiring grade-A, B & C will be given credit marks in their aggregate marks. Project grade will also be mentioned on the certificate.*



## Eligibility

Experienced Graduate in any discipline or Diploma / Degree in Engineering / Technology or Equivalent. Final year Eng. Students can also enrol for the course, provided they have cleared all the papers of previous year.

Experienced Post Graduate in any discipline who would like to make career are encouraged to apply.

However students with 3-5 years Industrial & Managerial experience are preferred

## Duration

One year (distant learning)

## Batches

The Distance Education Programme covering Diploma in Total Quality Management is for One Year.

### **First Batch: June – May**

Exam: 1<sup>st</sup> Semester- December  
2<sup>nd</sup> Semester – May

### **Second Batch: Jan – Dec**

Exam: 1<sup>st</sup> Semester - May  
2<sup>nd</sup> Semester – Dec

## Fee Structure:

<b>Particulars</b>	<b>Amount (Rs.)</b>
a. Admission Fees	10,000/-
b. Tuition Fees (1 <sup>st</sup> & 2 <sup>nd</sup> Semester)	25,000/-
c. Examination Fees	
* First Semester	2,500/-
* Second Semester/ Final Semester	2,500/-
* Internship / Project Work / Membership	10,000/-
<b>Total</b>	<b>50,000/-</b>

**Cheque/Demand Draft should be drawn in favour of “ICS Technologies” payable at Mumbai**



## **Examinations Center:**

*à Mumbai, Chennai, Delhi, Indore, Pune, Nasik, Udaipur, Vapi*

*Students can appear for the examination in parts*

## **Criteria for passing:**

*Pass: 50% Aggregate, Minimum 30 marks per paper. First Class: 60%*

*Distinction: 70% & above.*

*On successful completion of the course the student will be awarded with **“Diploma in Total Quality Management” Certificate.***

## **Recognition:**

*This diploma program has been recognized by CQI-Chartered Quality Institute, U.K for meeting the academic requirements to become Chartered Member of the Institution*

## **Other Relevant Information:**

*ICS Technologies maintain a library with technical, managerial & individual books at their head office Mumbai which are available for reference to all members & students*



**Diploma in**  
**Total Quality Management**

*One year*

*(Distant Learning Programme)*

*Focuses on*

*TQM, ISO 9000, ISO 14000, OHSAS, IMS, TS 16949,*

*Statistical Techniques and Organisational Excellence*

*For Building and Upgrading Quality and*

*Improving Competitiveness in*

*Manufacturing & Service Sector Industries*

***Two Batches Every Year***

***in January & June***

*Organized by*

**ICS Technologies**

**Mr. Vishwas Prabhu Tendulkar**

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